Medway NHS Foundation Trust FOI Annual Report Dashboard 2019/20

**Requests Received**

<table>
<thead>
<tr>
<th></th>
<th>APR</th>
<th>MAY</th>
<th>JUN</th>
<th>JUL</th>
<th>AUG</th>
<th>SEP</th>
<th>OCT</th>
<th>NOV</th>
<th>DEC</th>
<th>JAN</th>
<th>FEB</th>
<th>MAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requests received</td>
<td>53</td>
<td>65</td>
<td>64</td>
<td>77</td>
<td>69</td>
<td>65</td>
<td>55</td>
<td>58</td>
<td>41</td>
<td>81</td>
<td>55</td>
<td>42</td>
</tr>
<tr>
<td>Requests responded to</td>
<td>63</td>
<td>56</td>
<td>55</td>
<td>83</td>
<td>59</td>
<td>74</td>
<td>67</td>
<td>83</td>
<td>49</td>
<td>52</td>
<td>71</td>
<td>44</td>
</tr>
<tr>
<td></td>
<td>51</td>
<td>45</td>
<td>46</td>
<td>60</td>
<td>49</td>
<td>65</td>
<td>54</td>
<td>44</td>
<td>44</td>
<td>50</td>
<td>65</td>
<td>37</td>
</tr>
<tr>
<td></td>
<td>7</td>
<td>6</td>
<td>5</td>
<td>13</td>
<td>5</td>
<td>6</td>
<td>6</td>
<td>5</td>
<td>3</td>
<td>2</td>
<td>4</td>
<td>3</td>
</tr>
<tr>
<td>Closed, withdrawn, no clarification</td>
<td>5</td>
<td>5</td>
<td>4</td>
<td>10</td>
<td>5</td>
<td>3</td>
<td>7</td>
<td>4</td>
<td>2</td>
<td>0</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Internal Review</td>
<td>3</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>5</td>
</tr>
<tr>
<td>Complaint to ICO</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Average days to respond</td>
<td>22</td>
<td>17</td>
<td>14</td>
<td>14</td>
<td>15</td>
<td>17</td>
<td>19</td>
<td>15</td>
<td>16</td>
<td>12</td>
<td>11</td>
<td>15</td>
</tr>
</tbody>
</table>

**FOIA Requests Received**

- 2015/16
- 2016/17
- 2017/18
- 2018/19
- 2019/20

**FOI Response Times**

- April
- May
- June
- July
- August
- September
- October
- November
- December
- January
- February
- March

**Top 5 Requesters**

- Charity
- Another Healthcare Provider
- Private Sector
- Journalists
- Public

**Breakdown of Private Sector Requesters**

- Consultancy
- Communications Company
- Pharmaceutical Company
- Recruitment Agency
- Marketing
- Medical Equipment
- Computer Software/Healthcare Technology
- Other Company

**FOIA performance 2019-20**

- Requests responded to on time
- % responded to on time
- Requests received
- requests responded to
- target percentage

2019-20 operational year