Medway NHS Foundation Trust FOI Annual Report Dashboard 2021/22

Requests Received

<table>
<thead>
<tr>
<th>Requests received</th>
<th>647</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requests responded to</td>
<td>66 61 68 53 53 51 33 46 34 46 74 62</td>
</tr>
<tr>
<td>Information released</td>
<td>46 51 93 42 59 56 33 38 52 34 34 51</td>
</tr>
<tr>
<td>Information part released</td>
<td>42 46 82 36 47 50 30 33 50 30 45 68</td>
</tr>
<tr>
<td>Full refusal</td>
<td>1 3 11 4 8 3 1 1 2 3 2 8</td>
</tr>
</tbody>
</table>

Requests responded to within deadline

| Requests responded to outside deadline | 30 42 56 33 37 41 20 19 28 26 40 54 |
| Closed, withdrawn, no clarification | 2 0 1 2 0 0 0 0 0 0 0 0 |
| Internal Review | 1 0 2 2 0 0 0 1 0 0 1 1 |
| Complaint to ICO | 0 0 0 0 0 0 0 0 0 0 0 0 |
| Average days to respond | 19 14 20 13 19 17 19 21 26 12 15 17 |

FOIA Requests Received

- 2019/20: 66 61 68 53 53 51 33 46 34 46 74 62
- 2020/21: 46 51 93 42 59 56 33 38 52 34 34 51
- 2021/22: 42 46 82 36 47 50 30 33 50 30 45 68

FOI Average Response Times (days)

- 2019/20: 20 14 20 13 19 17 19 21 26 12 15 17
- 2020/21: 30 42 56 33 37 41 20 19 28 26 40 54
- 2021/22: 2 0 1 2 0 0 0 1 0 0 1 1

Top 5 Requesters

- School/University
- Another Healthcare Provider
- Private Sector
- Media/journalist/press
- Public

Breakdown of Private Sector Requesters

- Communications
- Consultancy
- Pharmaceutical Company
- Computer Software/Healthcare Technology
- Recruitment Agency
- Marketing
- Medical Equipment
- Other Company

FOIA performance 2021-22

- Requests responded to on time
- % responded to on time
- Requests received
- requests responded to
- target percentage