Medway NHS Foundation Trust FOIA Quarterly Report Dashboard

2019/20 Quarter 2 – July to September 2019

Requests Received

<table>
<thead>
<tr>
<th></th>
<th>JUL</th>
<th>AUG</th>
<th>SEP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requests received</td>
<td>77</td>
<td>69</td>
<td>65</td>
</tr>
<tr>
<td>Requests responded to</td>
<td>83</td>
<td>59</td>
<td>74</td>
</tr>
<tr>
<td>Closed, withdrawn, no clarification rec’d</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Pending/open</td>
<td>0</td>
<td>2</td>
<td>7</td>
</tr>
<tr>
<td>Internal Review</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Complaints to ICO</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Average days to respond</td>
<td>14</td>
<td>15</td>
<td>17</td>
</tr>
</tbody>
</table>

20 day deadline compliance

- % compliant
- % non-compliant
- >20 days
- <20 days

Top 5 Requesters

- Charities
- Healthcare Provider
- Private Sector
- Journalist
- Member of Public

Top 5 FOI Subjects

- Service Data
- Patient Activity Data
- IT
- Equipment
- Copies of reports, minutes etc

FOIA performance - Quarter 2 2019-20

- Requests responded to on time
- % responded to on time
- Requests received
- requests responded to
- target percentage