Requests Received

<table>
<thead>
<tr>
<th>Requests Received</th>
<th>OCT</th>
<th>NOV</th>
<th>DEC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requests received</td>
<td>55</td>
<td>58</td>
<td>41</td>
</tr>
<tr>
<td>Requests responded to</td>
<td>67</td>
<td>53</td>
<td>49</td>
</tr>
<tr>
<td>Closed, withdrawn, no clarification rec’d</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Pending/open</td>
<td>0</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Internal Review</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Complaints to ICO</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Average days to respond</td>
<td>19</td>
<td>15</td>
<td>16</td>
</tr>
</tbody>
</table>

**FOIA Requests Received**

- 2015/16
- 2016/17
- 2017/18
- 2018/19
- 2019/20

**20 day deadline compliance**

- % compliant
- % non-compliant
- >20 days
- <20 days

**Top 5 Requesters**

1. Charities
2. Healthcare Provider
3. Private Sector
4. Journalist
5. Member of Public

**Top 5 FOI Subjects**

1. Service Data
2. Patient Activity Data
3. IT
4. Equipment
5. Drugs

**FOIA performance - Quarter 3 2019-20**

- Requests responded to on time
- % responded to on time
- Requests received
- requests responded to
- target percentage

2019-20 operational year